Want to learn how we can help your practice realize its fully integrated potential?

To receive further information, please contact us at 800.944.6365 or visit us online at www.carestreamdental.com.
Your practice’s partner.

For more than 25 years, CS SoftDent practice management software has helped make dental practices just like yours more efficient, productive and successful. Developed, tested and refined to provide dentists and their teams with the tools they need to perform daily tasks more efficiently, the intuitive software works the way your practice does. Simplify routine tasks, improve office communication and make information more accessible throughout the office with fully automated and customizable tools. Make sure your practice is financially fit with superb financial reporting.

Full integration with digital imaging means easy access to clinical information, while eServices automate and streamline essential tasks related to insurance claims, payment processing, patient reminders, and more. With new, powerful features on the horizon, CS SoftDent continues to evolve to increase your practice’s efficiency and productivity.

Integrated Practice
4 The Power of Together
CS SoftDent is the nerve center of your practice

CS SoftDent
6 PEARL
The real mobile solution

8 Product Innovation
CS SoftDent’s latest innovation

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Your practice’s financial health

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A smooth start to every day

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Intraoral cameras make ideal communication tools

17 RVG 6100
An award-winning intraoral sensor with the highest image resolution

18 RVG 6500
The only RVG sensor featuring wi-fi technology, and intelligent positioning system

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The power of together
CS SoftDent is the nerve center of your practice

Digital Imaging And Practice Management Working Together

2D Imaging
Cone Beam 3D
Referral Management
eServices
Electronic Charting
Intraoral
You’re on the go—but you never want to lose your connection to excellent patient care. With the PEARL mobile solution module for iPhone® or BlackBerry® devices, you can respond in real time to patient needs and improve quality of care, anytime you’re away from the office. The dynamic PEARL module links your preferred mobile device to your powerful CS SoftDent software, allowing you to call, text, or email patients, then update their patient record. View real-time critical information when you are away from your office. But don’t worry about your confidential files: no data is stored on the device itself, and all data transmissions occur through secure protocols to protect patient information. Check your schedule and tap on an appointment to view that patient’s clinical profile.

Access a patient’s clinical profile to find essential information such as the patient’s current and past medications and prescriptions, medical conditions, recent treatments, insurance, appointment history and schedule, as well as any medical alerts. You can even view radiographic images! Keep track of your follow-up calls to patients and record the outcome of the conversation and log notes in your patient files. Stay connected with referring doctor profiles, complete with their biographical and professional information.

*Radiological images displayed on digital handheld devices are not intended for diagnostic use.

Is your practice financially on track? Monitor production and other statistics over a variety of time periods to make sure you are meeting your financial goals. Who knew a couple hours at the driving range could be so productive?

Left: Patient radiograph
Middle: Clinical profile screen
Right: Financials screen

Left: Patient radiograph
Middle: Clinical profile screen
Right: Financials screen
A better way means better productivity

Every time the phone rings, it presents a question to answer or challenge to overcome. A recent study conducted by Carestream Dental found that 78% of patients calling the practice intend to ask about an appointment. Even more significant: during 100% of those calls, the person answering the phone was doing something else. Your front desk is a multitasking environment requiring a system to work with your shifting priorities and many things to accomplish all at once.

What you want, when you want it

In an interruptive work environment where nothing comes easy, the Scheduler simplifies tasks such as booking new appointments, looking up patient records and updating appointment cards. With CS SoftDent’s Scheduler, you don’t have to live with a one-size-fits-all display. Create custom appointment books to save time, and use our new flyout feature to quickly view critical appointment information.

Intuitive. Intelligent. Invaluable.

The CS SoftDent Scheduler was built with a deep understanding of how you work. It helps you conveniently tackle routine tasks. Features include:

• Your books, your way – save time by creating custom appointment books that display the information you need
• Scheduling simplified – add and schedule new patients in one step as CS SoftDent software displays only available appointments which meet your scheduling criteria and automatically checks for duplicate entries
• Instant access to patient files – a new, efficient patient search function displays crucial patient and appointment information for simple rescheduling
• Just the facts – a new flyout feature provides the information you need, including outstanding treatment plan items and care needs for the patient

Routine tasks simplified

eServices: e makes it easy

Electronic services can save your practice money, speed reimbursements, reduce clerical errors, and free up staff time. Seamlessly integrated with your CS SoftDent, powerful eServices simplify and automate formerly time-consuming but essential administrative tasks. Instead of spending time collecting earned revenue, office staff can focus on generating new revenue. Find out how “e” makes it easy.

Automated Statements allow you to send professional-looking statements to your patients monthly—even daily—with a click of the mouse. Communicate with standard and custom messaging—the perfect blend of speed and flexibility. The Online Statements Option allows your patients to view and pay* statements online and can supplement or replace your paper statements.

Instead of manually completing different forms for different insurance companies, eClaims lets you submit electronic claims and their supporting documents quickly and easily. Plus, eClaims automatically sends paper claims to payers who don’t accept electronic submissions.

With ePayments, you simply swipe and securely store patient credit card information for ongoing payment plans. ePayments automatically posts payments to a patient’s ledger within CS SoftDent!

Instead of waiting on hold to check patient insurance eligibility, you can check it online in seconds with eVerifications. eVerifications is also great way for you to quickly obtain and store the most accurate insurance benefit information for every patient.

There’s no longer a need to wrangle with tedious paper EOBs—ePostings automatically notifies you when EOBs are received and posts payments directly to the appropriate patient’s account.

eReminders let you send customizable appointment reminders to reduce no-show rates. Choose from voicemail, email, and text messages to reach your patients in the most effective manner.

Protect your data in the event of hardware or system failure. eBackup provides secure and reliable data recovery services for your practice management and image files.
Money matters

Your practice’s financial health

Office expert
The Office Expert provides a management-level summary of your practice’s recent activity, including insurance claims, treatment plans, recalls, outstanding balances, and more. These items are automatically prioritized every morning, and issues which need immediate attention are identified with suggestions for resolving them.

Insurance and benefit tracking
CS SoftDent’s Insurance and Benefit Tracking instantly estimates billing amounts for PPO, DMO, indemnity plans, and uninsured patients. Estimates are displayed at all points of patient contact, and the collections process is greatly simplified.

Detailed financial reports
CS SoftDent allows you to group and automatically run Detailed Financial Reports on a daily, weekly or monthly basis. You can even export key financial reports directly into Microsoft Excel.

<table>
<thead>
<tr>
<th>Office</th>
<th>Title</th>
<th>Priority</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>161</td>
<td>Tomorrow’s Confirmation List</td>
<td>Important</td>
<td>16</td>
</tr>
<tr>
<td>161</td>
<td>Account Balances &gt; 90 and 90 days</td>
<td>Critical</td>
<td>4</td>
</tr>
<tr>
<td>161</td>
<td>Patients Due Back (Referrals)</td>
<td>Normal</td>
<td>3</td>
</tr>
<tr>
<td>161</td>
<td>Yesterday’s Patient Call Stacks</td>
<td>Normal</td>
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</tr>
<tr>
<td>161</td>
<td>Yesterday’s Added Rx Count</td>
<td>Normal</td>
<td>3</td>
</tr>
<tr>
<td>161</td>
<td>Treatment Plans Not/ Accepted</td>
<td>Normal</td>
<td>3</td>
</tr>
<tr>
<td>161</td>
<td>TP Accepted - To Be Scheduled</td>
<td>Normal</td>
<td>9</td>
</tr>
</tbody>
</table>

Goal tracking
CS SoftDent also offers Goal Tracking—it makes it easy to ensure a consistent cash flow. You have set certain productivity goals for the entire practice, and examine everyone’s monthly progress from the simple, at-a-glance display. You smile as you see that you have again exceeded your daily financial goal, today by a full 17 percent! You review your financial goals for next month and compare them to scheduled production. CS SoftDent even provides net (rather than gross) scheduled reporting, so you know exactly how much revenue you can expect. You can’t help but notice that CS SoftDent helps you end every day on a positive note.

Enhanced security
Because CS SoftDent features Enhanced Security, your sensitive financial records are safe. While your team is trustworthy, some files should only be viewable on a need-to-know basis. Your files are password-protected, and you specify user rights and use audit trail reporting to control which team members can access different types of information. Any time a user logs in and changes a file, those changes are stored with the user’s electronic login.
Practice administration simplified

A smooth start to every day

Fingerprint scanning module
You step into the office an hour before the first patient is scheduled to arrive. Time to start the day. Using the Fingerprint Scanning Module,* your sensitive information in CS SoftDent is kept safe. Team members clock in and out using nothing more than a fingertip.

Practice central
It’s time for the morning team huddle. Practice Central easily ensures everyone knows what’s in store for the day. Patient information, as well as any of the day’s critical tasks, is displayed on your computer monitor with no searching required. Everyone on the team can select his or her own custom view so that information is easily absorbed. For example, you can quickly see that six of nine patients due for a cleaning today are also due for new panoramic radiographs. You and the team quickly discuss the order in which the patients can be scanned to ensure that no one gets stuck waiting and the workday progresses smoothly.

Phone center
The office phone rings—it’s your patient Ronald Norton. Thanks to the Phone Center, Ronald’s patient information, along with that of his wife and two children, is displayed on the monitor. He’s calling to say that he will be about five minutes late for his appointment. The receptionist also sees that Ronald will likely need a follow-up appointment, and that his wife and two children are soon due for an appointment. She’ll try to schedule all those appointments for the same day, which will be convenient for Ronald and boost production. Your receptionist lets him know it’s no problem and tells him to drive safely. She also asks him if he is interested in learning about getting sealants for his children’s teeth. He says that he is, and she makes a note in his patient chart for the hygienist to raise the subject during his appointment. The Phone Center transforms any incoming patient call into an on-the-spot marketing opportunity.

eForms
Ronald’s tardiness won’t create too big a kink in your office’s productivity, thanks to eForms.* With eForms, Ronald was able to complete his paperwork from the comfort of his home. (Your patients without Internet access are able to do the same thing from the computer in your reception area.) No one at your office has to worry about misplacing a stray page or burn hours transcribing paperwork. In fact, there is no paperwork. And since the patient data is automatically imported directly to CS SoftDent, it’s accurate. When Ronald arrives, he’ll be able to digitally sign his forms.

*Optional
Your practice runs more smoothly

The proof is in the patient care

Your first patient of the day, Ronald Norton, has arrived. You know because your office has Kiosk Check-In,* which immediately notifies your team whenever a patient checks in from the computer in your reception area. The hygienist leads Ronald into one of the practice operatory rooms and pulls up Ronald’s digital patient chart onscreen. Because CS SoftDent features comprehensive charting, the hygienist will be able to graphically compare Ronald’s last exam to evaluate his treatment progress and review up to six periodontal exams with the numeric view. Ronald has been receiving treatment for periodontal disease, and the hygienist wants to monitor it carefully.

This particular operatory uses a touch screen, but CS SoftDent’s charting is also compatible with a mouse, light pen, and touch pad. The hygienist is able to graphically compare Ronald’s last exam to evaluate his treatment progress and review up to six periodontal exams with the numeric view. Ronald has been receiving treatment for periodontal disease, and the hygienist wants to monitor it carefully.

CS SoftDent enhances clinical care for your patients

CS SoftDent’s comprehensive charting also lets the hygienist access medical information, meaning she can pull up Ronald’s entire medical history from her chart. She sees that Ronald has been prescribed neutral sodium fluoride toothpaste that is almost up for renewal. Ronald does not need any lab work at this time, but if he did, the hygienist would be able to easily track it.

Using Voice Activation,* the hygienist can chart Ronald’s periodontal conditions without assistance—CS SoftDent will handle that. The hygienist conducts the periodontal exam, noting the probing depths, bleeding, suppuration, gingival margins, bone loss, and more. CS SoftDent automatically updates Ronald’s patient chart in response to the hygienist’s recorded statements.

The hygienist looks at the Clinical Notes in Ronald’s patient chart and sees that he has indicated an interest in whitening his teeth. Ronald’s information—including financial and clinical information, even digital photographs and radiographs—is right there in one central location. The two review his most recent panoramic radiograph. She sees that Ronald has been under the care of an endodontist and has received root canal therapy on #8. The crown appears loose. The hygienist makes a mental note to discuss replacing his crown while the two wait for the doctor to arrive.

Ronald’s endodontist uses a non-Carestream Dental digital imaging system, but thanks to Image Integration, the hygienist can easily import and view Ronald’s periapical radiographs. Of course, images captured on the dental practice’s 9000 3D system are fully integrated into CS SoftDent as well.

*Optional
Intraoral Cameras

A tradition of superior quality and ease of use for better patient care.

Our intraoral cameras are designed to provide superior image quality and exceptional ease of use. All of our cameras feature high image quality (1024 x 768) to help you and your patients quickly and easily view even the smallest details such as cracks, caries and other anomalies. Plus, their compact and lightweight design ensures maximum comfort for users and patients alike. The result: stunningly clear, highly detailed images with each and every use.

High-quality images allow your patients to finally see what you see, and exclusive Fluorescence Imaging with Reflectance Enhancement (FIRE) technology helps dentists identify and clearly communicate potential caries during screening.† Such powerful visual evidence enhances communication and helps your patients make more informed decisions regarding their treatment options—which in turn can increase case acceptance. Images can also be saved to the patient record to monitor conditions over time, document procedures during treatment, or to share with other practitioners.

RVG 6100

Take advantage of all the benefits of digital imaging without compromising image quality.

The award-winning* RVG 6100 sensor generates film-quality images in just seconds, providing the highest image resolution of any digital sensor on the market. Available in three sizes, including one for pediatric applications, the sensor features rounded corners and precision positioners to ensure a more comfortable exam for patients and reduce the risk of retakes. Meanwhile, preset image filters such as an endodontic filter that highlights root morphology, enhance diagnostic capabilities and provide maximum ease of use. And, as the only digital radiography system that’s available with Logicon caries detector software, the RVG 6100 system gives you the ability to diagnose up to 20% more interproximal caries in permanent teeth.** Put simply, it’s not only the best option available in terms of image quality, but also the most user-friendly digital sensor on the market.

*In 2010, the RVG 6100 sensor was named one of the Top 50 Technology Products by Dentistry Today.

RVG 6500

Your images at your fingertips.

Simple yet powerful software.
Flawless integration with dental imaging software makes the RVG 6500 sensor a practical choice for any dental professional. Our easy-to-use software simplifies the way you modify, print, store and manage images. And, since it uses the same imaging software as your other dental imaging systems, the RVG 6500 sensor can be easily integrated into your workflow. And its intuitive new user interface is compatible with any TWAIN-compliant imaging software.

Easy to share and integrate
• Sensors can be quickly moved from one operatory to another and are automatically recognized by the Wi-Fi network for easy set up and use via state-of-the-art One-Click connectivity (RFID – radio frequency identification)
• Proven Wi-Fi technology delivers a faster and more reliable image transfer than other wireless systems for immediate access to the image.
• Wireless network coverage throughout the practice provides complete mobility.
• Compact control box and holders let you place the sensor where it is most convenient.
• Keeps operatories free of cables and clutter so you can work more efficiently in a clean, professional clinical environment.
• No more bending and stretching to plug into USB ports.
• Completely compatible with previous generations of RVG sensors.
• Available in sizes 0-1-2 – perfectly sized for any examination.

CS 8100

Carestream Dental is redefining panoramic imaging with the new CS 8100—the sleek and simple panoramic unit that’s ideal for everyday use.

Blending advanced, sophisticated technology in an extremely simple and compact system, the CS 8100 makes positioning easier, image acquisition faster, and higher image quality more accessible. Simply put, it’s exactly what you need to streamline your workflow, improve usability, and make more accurate, real-time diagnoses that ever.

• Perfect for everyday panoramic needs
• Effortless high-quality digital results
• Outstanding value for money
• Sleek, ultra-compact and elegant
• “Plug-and-pan” solution—easy to install, learn, and use
• Exclusive 2D+ technology

The most common examination—the standard panoramic—lets you view the entire dental structure as well as surrounding bone and tissue. Laser beams allow easy and accurate positioning.
CS 9000 and CS 9000 3D

A true high-performance digital panoramic unit, the CS 9000 system features an adjustable focal trough to ensure easy and precise positioning and is easily upgradable with 3D or cephalometric imaging capabilities.

The CS 9000 3D system adds the power of focused-field 3D, letting you capture anatomically-correct 3D images in seconds. 3D patient studies are generated at an impressive slice thickness of 0.076 microns, the highest resolution in the industry. The CS 9000 3D system is also available with an optional stitching program, allowing you to combine up to 3 focused-field volumes into one extended-field volume. The unit’s user-friendly design ensures precise positioning, while low-dose radiation exposure ensures the safety of your staff and patients.

Field of view: 17 cm x 13.5 cm / 17 cm x 11 cm / 17 cm x 6 cm

A great choice for dental exams, implant treatments (including those using surgical guide creation), impactions, TMJ analyses, and orthodontic cases.

Field of view: 5 cm x 5 cm

Endodontics, single implants, impactions, local exams, TAD planning, incisor bone assessments, and similar applications requiring a high level of detail (90μm).

CS 9300

Our most flexible all-in-one system

Experience an unprecedented level of imaging capabilities. Which field of view is right for your patients? With the CS 9300, you have up to seven selectable fields of view ranging from 5 cm x 5 cm to 17 cm x 13.5 cm. This gives you greater flexibility and the ability to collimate the field of view to suit your patients’ every diagnostic need.

Our industry leading imaging software has been designed by clinicians for clinicians. The CS 9300 comes installed with Carestream Dental’s innovative 3D imaging software. Our software not only facilitates a number of functions that enhance treatment planning, it delivers fast, accurate results for better patient communication. View images slice-by-slice in axial, coronal, sagittal, cross-sectional and oblique views for enhanced diagnostic interpretation. Our imaging software includes a sophisticated implant planning feature that comes with pre-loaded libraries from implant manufacturers, the flexibility to create custom implant sizes yourself. It also shows visual representation of the long axis, the restorative space and allows planning for customized abutments. There’s also a robust TMJ analysis feature.

Superior 3D Images: The CS 9000 3D system offers the highest resolution images and an intuitive interface.

Detailed panoramic images: A powerful low-dose 2D imaging system is at the heart of the CS 9000 3D system.

Detailed panoramic images: A powerful low-dose 2D imaging system is at the heart of the CS 9000 3D system.
Another advantage to CS SoftDent

Maximize the benefits from using CS SoftDent. The Advantage Plan offers multi-faceted technical support, extensive options for training and education, regular upgrades to CS SoftDent, and much more.

Take advantage of the best support with the longest hours in the industry. The Technical Solutions Center, a ‘traditional’ support division, is staffed by the finest and most qualified team in the industry. Our 245 representatives have extensive, hands-on experience—including monthly training simulations—with all our products, including new releases. They are available through convenient contact options, including the new live chat option, and can even visit your practice network virtually using remote desktop! They resolve 87 percent of support calls on the first contact, which is probably why 95 percent of current support customers are more than satisfied with our team’s performance. You will be too.

Advantage Plan customers also get exclusive access to regular digital imaging and practice management software upgrades, such as the Scheduler for CS SoftDent. Don’t expect the innovation to stop any time soon—Carestream Dental invests more than $7 million annually to push the pace of development and make sure you can wield the most sophisticated technology available.

To be sure CS SoftDent and other products are properly installed and maintained, the Advantage Plan provides a network of 450 National Service Providers. These skilled technicians have received Microsoft’s highest certification and participate in ongoing training programs to keep up to date with new product features.

A continuing tradition of innovation

From 1983 into the future of dentistry

First version of CS SoftDent hits the market
First software to offer Laser generated forms
First software to offer a totally integrated Electronic Claims Service
First completely integrated contact management system
First dental software Dental/Medical Cross Coding
First software to introduce a true Scheduler Production Management system

Powercase introduced
Practice Central introduced
PEARL introduced
v14.0 Released—you asked, we listened—customer-driven release with enhancements
eBackup introduced
CS SoftDent reinvents scheduling workflow with the All New Scheduler