Carestream strongly adheres to compliance with Microsoft Windows operating systems and hardware compatibility (HCL), which can be found at http://www.microsoft.com/whdc/hcl/default.mspx. Only operating systems and hardware listed below have been fully tested and certified on SoftDent software. System Requirements are updated regularly. Before purchasing any equipment, please review the latest requirements located at http://www.carestreamdental.com/us_region/support/SystemRequirements.aspx

Item	Recommended	Notes
Server	Intel Core i7 or faster 8GB RAM or more DVD drive Gigabit Ethernet Card Keyboard/Mouse Monitor capable of 1280X1024	SoftDent Multi-User version is recommended for an office with 9 or fewer concurrent users. SoftDent Client/Server version is required for an office running 10+ concurrent users. A dedicated server is recommended.
Workstation	Intel Core i5 or faster 4GB RAM or more DVD drive Gigabit Ethernet Card Keyboard/Mouse Monitor capable of 1280X1024	SoftDent Multi-User version is recommended for an office with 9 or less concurrent users. SoftDent Client/Server version is required for an office running 10+ concurrent users.
Operating System	***Server:*** With 1-3 workstations Windows 7 Professional With 4 or more workstations Windows Server 2008 Standard ***Workstations:*** Windows 7 Professional	Windows Small Business Server operating systems are not supported. Windows XP is limited to 10 concurrent inbound connections. 64-bit operating systems are supported. Review system requirements for any hardware or software you use that integrates with Softdent to ensure operating system compatibility.
Hard Drive	***Server:*** 250GB available disk space ***Workstations:*** 40GB available disk space	Disk compression or other utilities **should not** be used. Disk space requirements grow as your practice grows. Storing images, scanned documents or other files will increase the growth of data.
Video Card	512MB dedicated video RAM 32-bit True Color Normal/Small font size (96 DPI) 1280X1024 resolution or higher	When using a machine for clinical imaging purposes, higher performance video cards may be needed. Refer to system requirements for imaging software and hardware for these specifics.
Backup	Carestream eBackup service	SoftDent consists of SQL data and non-SQL data. All data must be backed up together. To backup the SQL data, the SQL data must be exported to a file. To export SoftDent SQL data to a file, use the utility installed on the server called Carestream Data Extractor.
Other	• High-Speed Internet Access • Anti-Virus Protection • UPS/Surge suppression • 2+ Powered USB 2.0/3.0 ports	Internet access is required for our Carestream Service team to provide remote assistance. Additional ports or expansion slots may be required.

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System Requirements for Included or Add-on Features, Modules and Services	
eClaims **Automated Statements** **ePayments** **ePostings** **eVerifications**	eClaims, Automated Statements, ePayments and ePostings require either high-speed broadband interet connectivity (recommended) or 56k modem. Modem connectivity is not supported in a WTS environment. eVerifications requires a high-speed broadband internet connection. MagTek (USB or Serial) or Scan Technologies (PS/2) credit card reader for ePayment service available only from Carestream Dental.
eForms	An optional original Apple iPad or iPad 2 with iOS 4.0 or higher is supported An optional Topaz Systems SignatureGem LCD 4x3, model T-LBK755 or LCD 1x5, model T-LBK462-HSB
Emailing from SoftDent	MAPI-compatible email client must be installed and configured on each workstation used to send email. Microsoft Office Outlook is recommended for operating systems other than Windows 7. To avoid repetitive warning messages from Windows Mail when using the bulk email feature, open Windows Mail> Tools > Options> Security. Uncheck "*Warn me when other applications try to send mail as me*." The 64-bit version of any Microsoft Outlook 2010 (including Microsoft Outlook) is not supported.
General Printing	**Laser Printers** HP Printers compatible with PCL 5E or PCL6 drivers **Label Printers** Dymo LabelWriter or LabelWriter Turbo **Color Printers** HP Color Printers compatible with PCL 5E or PCL6 drivers Contact the manufacturer for information on print drivers compatible with your operating system.
Import Digital Camera Images	Digital camera memory card and USB 2.0 card reader. Any digital camera that can transfer images to a PC is acceptable.
MasterWorks Web Training	High-speed broadband internet Sound card and headset Adobe Flash Player 10 and Java/JRE
SoftDent Voice Activation	Any audio card compatible with your operating system. Choose a wired close-talk headset computer microphone recommended for speech recognition such as the Andrea Electronics NC-7100 USB or ANC-700. It should have a long, flexible noise-canceling microphone that can be positioned directly in front of your mouth. Limit background noise. Volume control and a mute button are an added convenience.
Electronic Signature and eForms signatures	Topaz Systems SignatureGem LCD 4x3, model T-LBK755 or LCD 1x5, model T-LBK462-HSB (this is optional for eForms)
Scanning	TWAIN compliant scanner with a full-sized transparency adapter. Contact the manufacturer for information on drivers compatible with your operating system.
Fingerprint Device	Required only if using the Fingerprint feature. Please contact your Sales representative for specifics.
Word Processing	Microsoft Word 2003, 2007, or 2010. Microsoft Word should be installed and registered with the latest updates available from Microsoft. The 64-bit version of any Microsoft Office 2010 (including Microsoft Word) is not supported.
Auto-Dialer	A 56K external modem is required on each workstation using the Auto-Dialer.

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