When you combine a new look with new navigation and new functionality, you get newfound productivity. That’s what you’ll find in CS SoftDent. Now, all of your financial, clinical and patient information resides in one easily accessible location. You spend less time searching for information and more time delivering quality care.
The Office Expert feature enables you to:

- Compile a list of daily tasks
- Organize and manage insurance claims
- Automatically identify/prioritize issues and see suggestions on how to handle them
- Create detailed financial reports
- Receive instant billing estimates for PPO, DMO, indemnity plans and uninsured patients

Parallel workflows now allow more than one user to work in the patient record.
Keep track of patient contacts and ensure that the clinical team is informed of critical issues.

A daily overview displays important tasks and patient information on a single screen, which you can customize to each staff member’s personal preference.

**BACK OFFICE FEATURES**

Capture images, store financial information and insert notes directly into your patient’s chart.

Access all of your patient’s clinical touch points—all in one place.

* All patient data shown is fictitious and for illustrative purposes only.
YOUR PRACTICE
OUR PRIORITY

Our eServices offerings redefine the way you handle the resource-intensive tasks of your practice, increasing your accuracy, efficiency and productivity. As a result, your staff has more time to go the extra mile with your patients as well as focus on strategic activities that help you build your business.

What’s the secret to these gains in performance? Total integration. Our eServices solutions are completely integrated with your SoftDent software. Because they’re actually part of the software—that you’re already familiar with—there are fewer clicks to launch the functionality you need. This integration greatly reduces errors because information updates automatically across solutions. The fewer keystrokes, the fewer the opportunities for error.

With ePayments, your credit card processing information automatically posts to your patient ledgers. Balancing your day sheet with your settlement report becomes a simple task. Best of all, this additional functionality doesn’t cost more. Instead of paying your current provider to process your credit card payments, you can let ePayments handle it.

In addition to reducing profit-killing no-shows, eConnections helps you identify opportunities for promoting your practice. You can connect with patients through two-way texting. You can also generate email marketing to new/existing patients and track the analytics. eConnections enables you to tie everything back to patients and revenue and allows you to engage patients for direct feedback through surveys and online reviews.

Process claims in minutes and then run a detailed confirmation report to verify that your submission was successful with eClaims. Submit electronic attachments** and clinical images with your claims to speed reimbursement. All of your claims data resides in one place and is reportable, saving you valuable time.

Bring a new level of reliability, accuracy and speed to the process of sending statements with Automated Statements. Free your staff of printing, folding and envelope stuffing and engage them in higher value, patient-focused tasks. Send statements electronically in just a few simple steps, our processing center takes care of the rest.

* Payment processing through TSYS Business Services.
** Requires NEA
With **ePrescriptions**, you can submit electronic prescriptions—quickly, accurately and securely—straight to your patients’ pharmacy of choice, right from SoftDent. Choose from a comprehensive, nationwide list of pharmacies. Intelligent routing even handles pharmacies without electronic capabilities. Perform drug interaction checks through a partnership with First Databank. File prescriptions for controlled substances in accordance with DEA regulations.

Simplify the patient registration process with **eForms**. Let patients enter their own information online to prevent clerical errors and promote a better overall experience. Patient information and signatures update automatically to your practice management system. Reduce patient information inaccuracies. Eliminate paper and ink costs. Increase productivity and profitability. Plus, maintain HIPAA compliance.

HIPAA requires you to have policies in place to protect your systems with patient information. That means your back-up solution should adhere to HIPAA regulations. With **eBackup**, you can safely and automatically encrypt, transfer and store your most valuable practice management and image data on a secure Carestream Dental server. You can access your information 24/7 easily if needed.

Stop wasting valuable time on hold with insurance companies. Confirm your patients’ insurance eligibility, benefits and claim status with **eVerifications**. You can speed up reimbursements, improve insurance claim accuracy, boost productivity and minimize patient wait time and bottleneck at check-out.

Rather than deciphering detailed explanation of benefits (EOBs), speed up the process and improve cash flow by receiving insurance payments sooner with **ePostings**. Process EOBs electronically and post the associated payment information automatically in just a few easy steps.
CS SOFTDENT CLOUD:

Keeping your data safe and your practice compliant
For practices that want consistent performance across all office locations and anytime access—plus HIPAA-compliant backups and disaster recovery—SoftDent Cloud is the perfect solution.

Focus more on your patients, less on your software
SoftDent Cloud fits seamlessly in your practice, enabling you to harness all the power of SoftDent without the complexity of maintaining an IT infrastructure. You can avoid making difficult and costly decisions about servers and computer hardware upgrades. Your software updates automatically, so you’re always using the latest version. And if your main office goes offline, your satellite locations are not impacted.

Freedom • Sharing • Security • Integration

*Carestream Dental 3D images are available the next day. Radiological images displayed on digital handheld devices are not intended for diagnostic use.
Data security and integrity made simple
SoftDent Cloud includes security-rich, multi-location, and HIPAA-compliant storage for all your sensitive patient and practice management data. Your information is protected by state-of-the-art firewalls with intrusion detection and is hosted in a disaster-resistant facility. Back-up generators enable operations without traditional power for extended periods of time.

An imaging solution that’s extraordinary
Thanks to real-time synchronization, periapicals and panoramic images are immediately available when they are uploaded into a patient’s chart. Three-dimensional images are available immediately at the location they were acquired, and remote sites can view the images the next day. That means you’ll be able to pull up Carestream Dental’s CBCT images from almost any device—anywhere, anytime. All of your office locations have access to the same data and images.
THE EXCHANGE:

The place for connecting, learning and sharing about SoftDent

The Exchange, our online community, enables you to stay in the loop and participate in future enhancements to SoftDent. Have your questions answered by Carestream Dental software developers—or other SoftDent users.

community.carestreamdental.com is the place where you can:

• Connect with peers
• View previously answered questions
• Start a discussion
• Suggest a product improvement
• Access helpful videos
• Become a subject matter expert

CARESTREAM DENTAL INSTITUTE:

Helping you get the most from your new solution

• Learn more about your Carestream Dental products on demand
• View recorded classes, job aids, handouts, webinars and live online classes*
• Enable new employees and experienced team members to benefit from ongoing training

At Carestream Dental, we make digital dentistry easy.
For more information, visit carestreamdental.com or call us at 800.944.6365

WORKFLOW INTEGRATION I HUMANIZED TECHNOLOGY I DIAGNOSTIC EXCELLENCE

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*Live online classes are sold separately and scheduled at the convenience of the participants.