System Requirements:

CS SoftDent Practice Management Software Version 18.0
CS SoftDent Scheduler Practice Management Software Version 118.0

Carestream Dental complies with established Microsoft Windows compatibility standards. The operating systems and hardware listed below have been fully tested and certified for use with CS SoftDent.

System Requirements are updated regularly. Before purchasing any equipment, review the latest System Requirements at https://www.carestreamdental.com/en-us/resource-library/.

Server

**Recommended**

- x64 CPU Core i7 Quad-Core or equivalent
- 16 GB RAM
- 500 GB available disk space
- DVD drive
- Gigabit Ethernet network card

**Minimum Required**

- x86 or x64 CPU Core i5 Quad-Core or equivalent
- 4 GB RAM
- 100 GB available disk space
- DVD drive
- Gigabit Ethernet network card

**Supported Operating Systems**

- Windows Server 2016 Standard

**Notes**

Carestream Dental LLC recommends using a dedicated server to run CS SoftDent Server. Offices with more than 10 concurrent users should contact Carestream Dental Technical Support for additional recommendations. Small Business Server or Windows Server Essentials are not supported.

**Windows Server 2008 Alert**

Microsoft has announced that support for Windows Server 2008 and 2008 R2 will end on January 14, 2020. To ensure security and compatibility, Carestream Dental will also end support for Windows Server 2008 / 2008 R2 on that date.

Administrative Workstation

**Recommended**

- x64 CPU Core i7 Quad-Core or equivalent
- 16 GB RAM
- 40 GB available disk space
- 3D accelerated video card
- DVD drive
- Gigabit Ethernet network card
- Standard LCD monitor capable of 1280x1024 screen resolution

**Minimum Required**

- x86 or x64 CPU Core i5 Quad-Core or equivalent
- 4 GB RAM
- 40 GB available disk space
- 3D accelerated video card
- DVD drive
- Gigabit Ethernet network card
- Standard LCD monitor capable of 1280x1024 screen resolution

**Supported Operating Systems**

- Windows 10 Professional

**Notes**

Windows XP is not supported
Home and Student Editions of Windows are not supported

**Windows 7 Alert**

Microsoft has announced that support for Windows 7 will end on January 14, 2020. To ensure security and compatibility, Carestream Dental will also end support for Windows 7 on that date.

Imaging Workstation / Clinical 3D Viewing Workstation

Please review the CS Imaging System Requirements at https://www.carestreamdental.com/en-us/resource-library/. This will include 3D Viewing Workstation System Requirements.
Additional and Add-on Modules for CS SoftDent v18.0 / 118.0

Backup
- Carestream Dental recommends that you perform a nightly backup.
- CS SoftDent uses both SQL and non-SQL data. All data must be backed up together.

eClaims, Automated Statements, ePayments, ePostings, and eVerifications

Regarding ePayments:
- **Required**
  - ePayments Secure: Ingenico iSC 250 payment terminal
  - ePayments v1: MAGTEK credit card reader (USB or serial)
- **Notes**
  - Adobe Acrobat Reader DC
  - Broadband internet connection
  - Internet Explorer 11 or higher
  - Both the Ingenico iSC 250 and the MAGTEK card reader contain custom firmware and must be purchased from Carestream Dental or our payment processing partners.

Regarding eForms:
- Apple iPad with iOS 4.0 or higher is supported for form completion and signature.

Electronic Signature Pads

- **Recommended**
  - Topaz Signature Pads
    - SignatureGem LCD 4x3 models T-LBK755-HSB or T-LBK755-HSB-R
    - SignatureGem LCD 1x5 Model: T-LBK462-HSB or T-LBK755SE-BHSB

Printers

- **Recommended**
  - HP printer using the HP PCL 6 or PCL 5E driver
  - Label: Dymo LabelWriter 400 or LabelWriter TwinTurbo
- **Notes**
  - For chart labels, choose a Laser or Dot Matrix Label printer
  - Universal printer drivers are not supported; use printer-specific drivers

Image, Document, and ID Card Scanning

Regarding TWAIN compliant scanners:
- **Recommended**
- **Notes**
  - Network scanners are not supported.
  - Duplex and multi-page features are supported for documents and ID cards.
  - Neat brand scanners are not supported

Microsoft Office Integration

- **32-bit Professional Versions 2016, 2013, 2010, and 2007 of Microsoft Office products are supported.**

Regarding Microsoft Office Integration:
- **Required**
  - Email Integration: Microsoft Outlook
  - Letter Expert: Microsoft Word
  - PowerCase: Microsoft PowerPoint
  - Printing Reports to Excel: Microsoft Excel
- **Notes**
  - The 64-bit version of any Microsoft Office product and Microsoft Office 365 are not supported.
  - POP3 is not supported for email integration.

CS SoftDent Voice Activation

Regarding CS SoftDent Voice Activation:
- **Recommended**
  - Sound Card
  - Wired close-talk headset computer microphone recommended for speech recognition
  - Volume control and a mute button are an added convenience
- **Notes**
  - Andrea Electronics NC-7100 USB or ANC-700 are recommended